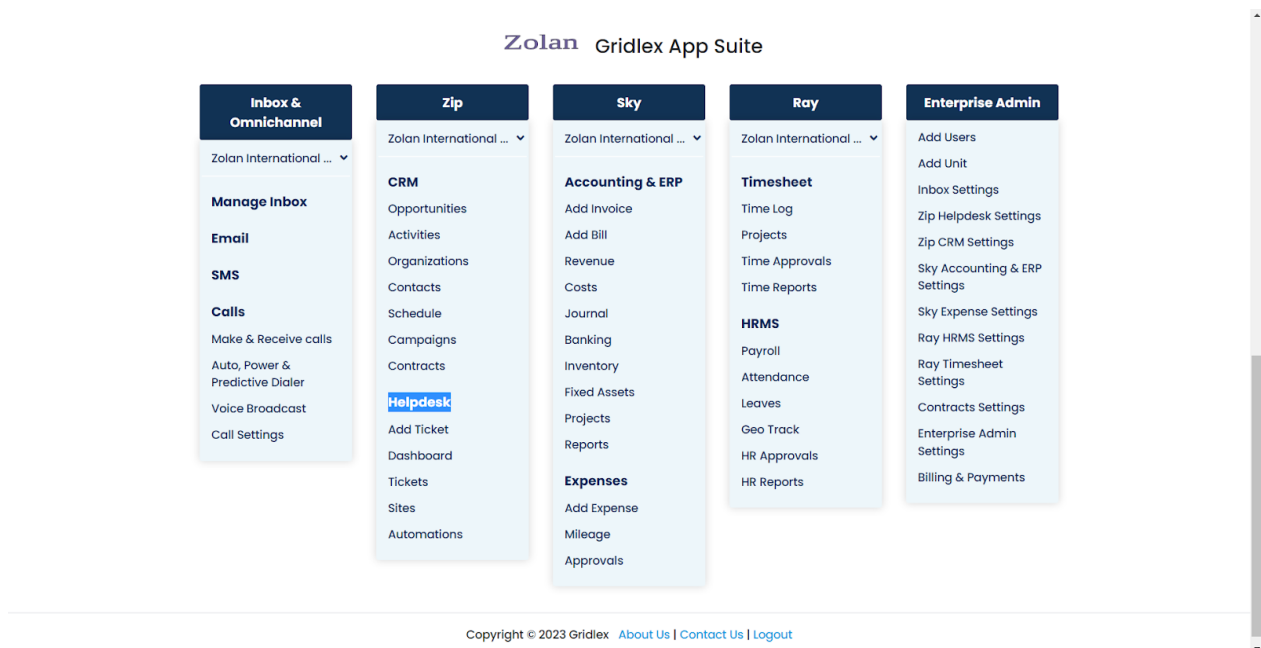
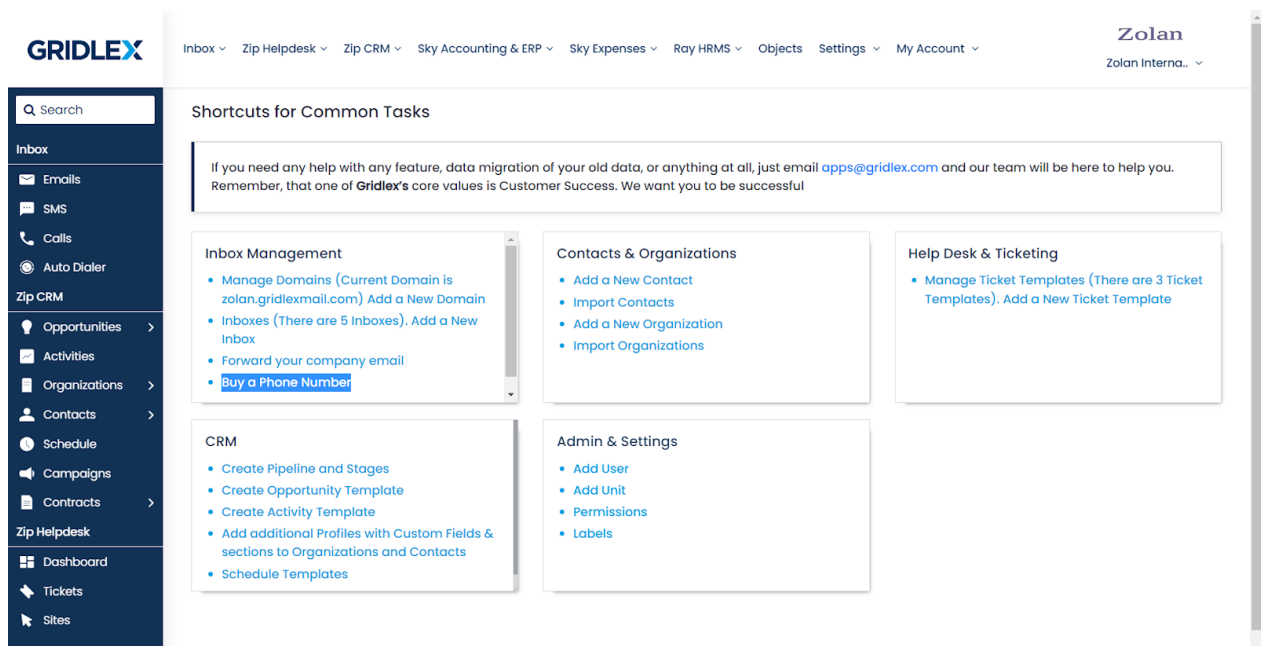


Follow the steps mentioned below to learn how to set up a phone connection in Gridlex Zip.

Step 1: Log in to Gridlex and click on the “Helpdesk” tab located under the Zip section in the menu bar.



Step 2: After clicking on the "Helpdesk" tab, you will be redirected to the Shortcuts page. Here click on “Buy a Phone Number” located under the inbox management section.



Step 3: Fill in all the required details, such as selecting the desired inbox, choosing the country, and specifying the capabilities you want for the phone connection. Once you have filled in the information, click on the "Search" button.

GRIDLEX | Zolan | Zolan Internat..

Inbox ▾ Zip Helpdesk ▾ Zip CRM ▾ Sky Accounting & ERP ▾ Sky Expenses ▾ Ray HRMS ▾ Objects ▾ Settings ▾ My Account ▾

Search

Inbox

- Emails
- SMS
- Calls
- Auto Dialer
- Zip CRM
- Opportunities >
- Activities
- Organizations >
- Contacts >
- Schedule
- Campaigns
- Contracts >
- Zip Helpdesk
- Dashboard
- Tickets
- Sites

Connect Accounts » API - Add New Phone Connection

1 Zolan (Enterprise Name) | Zolan International Entity (Entity Name)

Choose Inbox *
Customer Support (Shared) ▾

Choose Country *
(+1) United States Of America (US) ▾

Choose Capabilities
☒ Voice
 ☒ SMS
 ☒ MMS

Choose Number Type
☒ Local
 ☒ Mobile
 ☒ Toll-Free

Search Pattern Match to
Anywhere in number ▾

Search Numbers

Search

Step 4: A list of available phone numbers will be displayed on the page. Browse through the list and select the number that meets your requirements. Once you have chosen the desired number, click on the "Buy" button to initiate the purchase.

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Search

Inbox

- Emails
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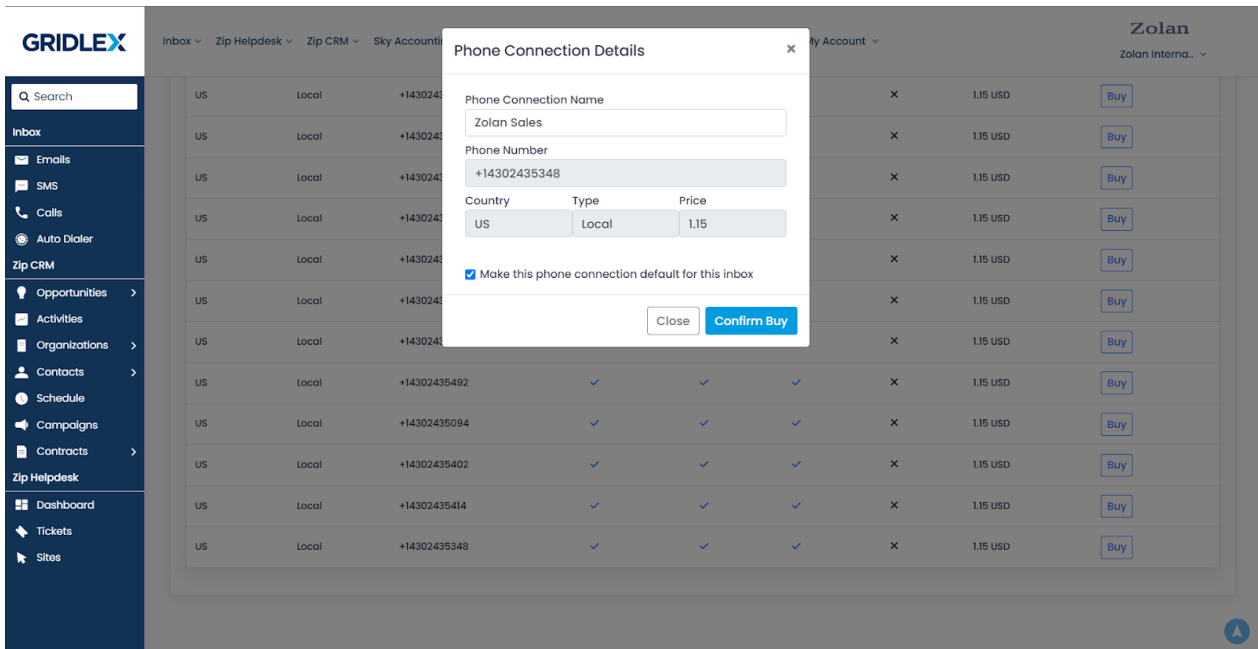
Search Pattern Match to
Anywhere in number ▾

Search Numbers

Search

Country	Number Type	Phone Number	Capabilities				Monthly Cost (Included in plan)	Action
			Voice	SMS	MMS	Fax		
US	Local	+14302434665	✓	✓	✓	✗	1.15 USD	Buy
US	Local	+14302435386	✓	✓	✓	✗	1.15 USD	Buy
US	Local	+14302435401	✓	✓	✓	✗	1.15 USD	Buy
US	Local	+14302435393	✓	✓	✓	✗	1.15 USD	Buy
US	Local	+14302434659	✓	✓	✓	✗	1.15 USD	Buy

Step 5: You will be prompted to name the phone connection. Enter a suitable name and then click on the "Confirm Buy" button to complete the purchase.



Congratulations! You have successfully set up a phone connection in Gridlex Zip. You can now make and receive calls using the purchased phone number. If you're wondering how to make calls in Gridlex Zip, [click here](#).

If you encounter any issues during the process or have any further questions, feel free to reach out to the Gridlex support team at apps@gridlex.com.