Follow the below steps to map users to units in Gridlex App Suite.

| Inbox & | Zip | Sky | Ray | Enterprise Admin |
|--|---|--|--|--|
| Omnichannel | Zolan International 💙 | Zolan International 👻 | Zolan International 🗸 | Add Users |
| Manage Inbox | CRM Opportunities | Accounting & ERP Add Invoice | Timesheet Time Log | Add Unit Inbox Settings Zip Helpdesk Settings |
| Email | Activities Organizations | Add Bill Revenue | Projects Time Approvals | Zip CRM Settings Sky Accounting & ERP |
| SMS | Contacts | Costs | Time Reports | Settings |
| Calls Make & Receive calls Auto, Power & Predictive Dialer Voice Broadcast Call Settings | Schedule Campaigns Contracts Helpdesk Add Ticket Dashboard | Journal Banking Inventory Fixed Assets Projects Reports | HRMS Payroll Attendance Leaves Geo Track HR Approvals | Sky Expense Settings Ray HRMS Settings Ray Timesheet Settings Contracts Settings Enterprise Admin Settings |
| | Tickets Sites | Expenses Add Expense | HR Reports | Billing & Payments |
| | Automations | Mileage Approvals | | |

Step 1: Log in to your Gridlex App Suite account and click on the "Enterprise Admin Settings" option under the Enterprise Admin tab.

Step 2: From the left navigation bar, select "Units."

| GRIDLEX | Inbox - Zip I | odesk ~ Zip CRM ~ Sky Accounti | ing & ERP ${\scriptstyle\checkmark}$ Sky Expenses ${\scriptstyle\checkmark}$ Ray HRMS ${\scriptstyle\checkmark}$ Objects Settings ${\scriptstyle\checkmark}$ My Account ${\scriptstyle\checkmark}$ | Zolan |
|---------------------------------|---------------|--------------------------------|--|-------|
| nterprise Admin | | | | |
| Organizations | | | | |
| Contacts | | Settings | | |
| Items | | | | |
|) Users | | | | |
| Units | \leftarrow | → Objects | | |
| Pricing | | -> Entities | | |
| Project | | -> Enterprises | | |
| Custom UX | | | | |
| Settings | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| s://go.gridlex.com/eadm/ep/5486 | (unit) | | | |

Step 3: Select the unit you want to add users for.

| Organizations | | | | | |
|---------------|----------------------------------|-----------------|-------|----------------------------|--------|
| | Units Add Unit Unit Types Add Un | it Type | | | |
| Contacts | Filter by App : All | | | | |
| Items | Filter by App : All | | | | |
| Users | Unit Name | Unit Type | Shape | Entity Mapped | Status |
| Units | Super Admin | Zolan Unit Type | | Zolan International Entity | Active |
| Pricing | Zip Helpdesk Demo | Zolan Unit Type | | Zolan International Entity | Active |
| Project | Sandeep | Zolan Unit Type | | Zolan International Entity | Active |
| Custom UX | Marketing Unit | Zolan Unit Type | | Zolan International Entity | Active |
| Settings | App Marketing - Ray | Zolan Marketing | | Zolan International Entity | Active |
| | Dua Unit - Ray | Zolan Unit Type | | Zolan International Entity | Active |
| | Zolan Ray | Zolan Unit Type | | Zolan International Entity | Active |
| | | | | | |

Step 4: Under the "Map Users" section, search for the user you want to map to the unit, select them and click "Add."

| GRIDLEX | Inbox - Zip Helpdesk - Zip CRM - Sky Accountin | ng & ERP ~ Sky Expenses ~ Ray HRMS ~ Objects Setting | gs ~ My Account ~ | Zolan |
|-----------------|--|--|-------------------|-------|
| nterprise Admin | | | | |
| Organizations | Unit » Map Unit : App Marketing - Ray | | | |
| Contacts | | | | |
| Items | Map Users MDM - Permissions Common Per | missions Edit Unit Add Values for Custom Fields | | |
|) Users | | | | |
| Units | Enterprise | Unit | Unit Type | |
| Pricing | Zolan | App Marketing – Ray | Zolan Marketing | |
| Project | | | | |
| Custom UX | navya | | | |
| Settings | Available Users | Mapped | d Users | |
| settings | Navya Deepika Battu | Add All | | |
| | | Add | | |
| | | Remove | | |
| | | Remove | | |
| | | All | | |
| | | | | |
| | | | | |
| | | Мар | | |
| | | | | |
| | | | | |

Step 5: Once you have added all the users, click "Map."

| GRIDLEX | Inbox 🗸 Zip Helpdesk 🗸 Zip CRM 🗸 Sky Accounting & ERP 🗸 Sky Expenses 🗸 Ray HRMS 🗸 Objects Settings 🗸 My Account 🗸 | Zolan |
|------------------------------|---|-------|
| Enterprise Admin | | |
| Organizations | Unit » Map Unit : App Marketing - Ray | |
| | | |
| 😭 Items | Map Users MDM - Permissions Common Permissions Edit Unit Add Values for Custom Fields | |
| Users | | |
| Units | Enterprise Unit Unit Type | |
| Pricing | Zolan App Marketing - Ray Zolan Marketing | |
| Project | | |
| Custom UX | Search Users | |
| Settings | Available Users Available Users | |
| Settings | Abhay Ravindran Add All Navya Deepika Battu | |
| | Abhilash Avirineni Add Mohammed Nihol Tt | |
| | Ajay Kumar Medagani Tejaswini G | |
| | Arun Kumar Thouti Remove | |
| | Dua Murphy Remove | |
| | Gabriel Feingold All | |
| | Golla Pavan Kalyan 👻 | |
| | | |
| | Мар | |
| | | |
| | | |
| | | |

If you need any help with any feature, data migration of your old data, or anything at all, just email <u>apps@gridlex.com</u> and our team will be here to help you. Remember, that one of **Gridlex's** core values is Customer Success. We want you to be successful.